



GUAM POWER AUTHORITY JOB ANNOUNCEMENT

IN-HOUSE announcement to establish a list for the position of:		
Position Title: Network Systems Technician II (02.700)		Announcement Number: 2026-052
Grade: J	<u>MINIMUM</u> Step 05 / Sub-Step B \$70,088.03 <u>MAXIMUM</u> Step 06 / Sub-Step B \$72,933.89	Opening Date: 8/4/2026
Promotion: * * Salaries beyond the maximum range will be allocated in accordance with promotional guidelines.		
Department/Division Engineering & Technical Services/ Information Technology		Closing Date: 8/17/2026

MINIMUM EXPERIENCE AND TRAINING:

- A) Two (2) years of progressively responsible experience in network operating systems, server administration, system maintenance, troubleshooting, or related information technology work and graduation with a Bachelor's degree from a recognized college or university in Computer Science, Computer Information Systems (CIS), Information Technology or related field; or
- B) Any equivalent combination of experience and training that provides the required knowledge, abilities, and skills.

NATURE OF WORK IN THIS CLASS:

This is moderately technical work involving the support, analysis, monitoring, and administration of networked computer systems, communications equipment, and related technology infrastructure. Employees in this class perform assignments with independence and are responsible for evaluating system and network performance, troubleshooting more complex hardware, software, server, and connectivity issues, and analyzing data to recommend operational improvements. Work includes implementing, configuring, maintaining, and testing system upgrades, network improvements, and security controls. Responsibilities may also include coordinating with vendors, evaluating and integrating new technologies, and providing technical guidance and training to lower-level staff.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of the basic principles, practices, methods, techniques, tools, and test equipment used in the installation, maintenance, repair, and support of network infrastructure, computer systems, and related equipment. Knowledge of advanced troubleshooting methods used to diagnose hardware, software, printer, communication, and network connectivity problems. Knowledge of cybersecurity fundamentals, including access controls, patch management, endpoint protection, password security, and safe computing practices. Ability to independently install, configure, maintain, administer, and monitor network systems, servers, desktop computers, printers, telephones, and related peripheral equipment to ensure reliable operations. Ability to analyze and resolve complex

computer system and network issues by determining root causes of device failures, connectivity problems, software malfunctions, or performance limitations, and developing effective technical solutions. Ability to serve as a technical resource to other staff by providing guidance in troubleshooting, systems optimization, network administration, and established technical procedures. Ability to prepare clear, concise, and accurate reports, technical documentation, inventories, diagrams, procedures, and other written materials. Ability to work collaboratively with colleagues, departments, and the public in a professional and effective manner. Ability to understand, interpret, and apply oral and written instructions independently, exercising sound judgment in decision-making.

ILLUSTRATIVE EXAMPLES OF WORK: *(Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)*

Independently monitors, evaluates, and analyzes the performance, availability, and reliability of computer systems, servers, telecommunications equipment, and network infrastructure; uses data and trend analysis to identify issues, recommend improvements, and support efficient network operations across the organization. Analyzes, plans, and evaluates network and system infrastructure, including computers, phones, servers, switches, routers, and cabling layouts, ensuring compliance and ensures configurations meet operational requirements, industry standards, and organizational policies. Identifies, investigates, troubleshoots, and resolves complex hardware, software, server, communications, and network connectivity problems; performs root cause analysis and serves as a technical resource for escalated issues. Monitors and verifies system and database backups, develops and documents procedures, and recommends improvements to maintain data integrity and operational continuity. Performs technical diagnostics using network monitoring tools, test equipment, and system utilities; evaluates system health, performance, and capacity, and coordinates corrective actions to maintain service levels. Evaluates, selects, recommends, and assists in implementing hardware, software, server, and network enhancements; leads or coordinates testing of new systems, upgrades, migrations, and technology integrations. Monitors and optimizes system and network performance, including response times, storage capacity, bandwidth utilization, and overall resource allocation. Performs higher-level network administration duties such as configuring applications, managing security permissions, creating and modifying access control policy, and maintaining network documentation. Provides advanced technical support to users and departments regarding hardware, software, connectivity, and enterprise applications; develops user guides, training materials, and conducts instruction on system functions, productivity tools, and safe computing practices. Participates in technology projects by contributing expertise, preparing cost estimates, and coordinating with other departments to ensure smooth implementation. Researches and evaluates new technologies, tools, and industry practices to improve system performance, operational efficiency, communications reliability, and cybersecurity readiness; identifies opportunities for modernization and innovation. May provide guidance or training to lower-level technicians in troubleshooting, best practices, and technical procedures. Performs other related duties as required.

HIGH SCHOOL DIPLOMA/ Skills Assessment Certificate – Pursuant to Public Law 26-87 (effective May 17, 2002) and as amended by P.L. 31-254 All new employment in the service of the government of Guam shall have, as a reasonable measure of job performance, the minimum requirement of a high school diploma or a successful completion of a General Education Development (GED) test or any equivalent of a general education high school program, from a recognized, accredited or certified vocational technical institution, in a specialized field required for the job. For entry level positions a formal nationally recognized foundational skills assessment shall be required for consideration for employment.

PROHIBITION AGAINST SEX OFFENDERS: Pursuant to P.L. No. 28-98, “No person convicted of a sex offense under the provisions of Chapter 25 of Title 9 GCA, or an offense as defined in Article 2

of Chapter 28, Title 9 GCA in Guam, or an offense in any jurisdiction which includes, at a minimum, all of the elements of said offenses, or who is listed on the Sex Offender Registry shall work in any agency or instrumentality of the Government of Guam”.

EVALUATION METHOD:

A written test maybe required. When a written test is not required, applicants will be rated on a scale between 70.00 and 100 percent on the basis of their training, education and experience in relation to the minimum requirements of the positions.

INTERVIEWING PROCEDURE/INTERVIEW CONTACT:

Applicants certified for interview based on GPA Eligibility List will receive a **Notification of Certification and Interview Schedule**, Form #HR-NOC-01 via USPS mailing to their last known address. All applicants must contact the Human Resources Division to confirm their scheduled date and time of interview. For rescheduling of interview applicants must contact the Human Resources Division 2 days prior to date of scheduled interview. Applicants are responsible to update personal contact information to the GPA Human Resources Division at gpahr@gpagwa.com as necessary.

Interviews for all certified, eligible candidates, whether in-person, virtual, or telephonic, will be held by the General Manager or his designee(s). **Individuals with disabilities requiring special accommodations must submit their request to the GPA Human Resources Division at gpahr@gpagwa.com or (671) 648-3130 no later than 2 business days prior to the scheduled interview date.** In accordance with Personnel Rules and Regulations Section 4.A.3.11, the General Manager, at his discretion, may schedule a selection interview immediately after the establishment of an eligibility list for the position. Applicants who are pending submission of supporting documents at the time the selection interview is scheduled will not be considered for certification purposes.

DISABILITY PREFERENCE:

Applicants wishing to claim Disability Preference should submit a Government of Guam Disability Certification form, certified by the Director of Public Health & Social Services.

VETERANS PREFERENCE:

Applicants claiming veteran preference are required to provide a copy of their DD-214 (Military discharge form, Member 4 copy). Those claiming Compensable Disability are required to provide a copy of a letter from the Veterans Administration.

EDUCATION:

Applicants claiming degrees or credit hours are required to submit official or verified copies of transcripts or high school diploma or GED certification.

HOW AND WHERE TO APPLY:

Interested applicants may call or visit the Human Resources Division at the Gloria B. Nelson Public Service Building at Route 15 Fadian, Mangilao, (671) 648-3130 between 8:00 a.m. and 5:00 p.m., Monday to Friday, excluding holidays, for additional information and to receive an application for employment (Form A). You may also visit <http://www.guampowerauthority.com/how-do-i/find-job-openings> to view current openings and download the GPA Employment Application. You may submit your application in person, through facsimile (671) 648-3160, or e-mail to gpahr@gpagwa.com. *NOTE: All applications MUST be received by the Human Resources office during regular business hours on or before the closing date of the job announcement irrespective of the form of transmission.

DRUG TESTING:

As approved by Board of Directors effective May 30, 1995, **all applicants tentatively selected for this position will be required to submit to urinalysis to screen for illegal drug use prior to appointment.**

IMPORTANT INFORMATION:

Public Law 99-603 (8 USC Section 1324A) requires the Government of Guam to verify the identity and work eligibility to all newly hired employees. All new employees shall be required to provide proof of identity and work eligibility to work in the United States. The Government of Guam is required to comply

with this law on a non-discriminatory basis.

If you are hired to fill a position in the Government of Guam, you will be required to present valid documents that will establish your identity and work eligibility.

FOR FURTHER INFORMATION:

Call us at (671) 648-3130, e-mail us at gpahr@gpagwa.com or visit our office.

APPROVED BY:



**JOHN M. BENAVENTE, P.E.
GENERAL MANAGER**

“The Guam Power Authority is an Equal Opportunity Employer”

P.O. Box 2977, Hagatna, Guam 96932 Telephone No.: (671) 648-3130 Fax No.: (671) 648-3160 or
www.guampowerauthority.com

