



GUAM POWER AUTHORITY

ATURIDÂT ILEKTRESEDÂT GUÅHAN
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FOR IMMEDIATE RELEASE

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For More Information Contact:

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Communications Manager

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ADVISORY TO THE PUBLIC

Damaged Weatherheads and Other Electrical Components

(Fadian, Mangilao) – Guam Power Authority (GPA) continues its power restoration and has made progress on its post-typhoon recovery. While restoration is ongoing, customers are advised to conduct their own home and property assessment of weatherhead and electrical components, taking necessary steps to repair damages caused by Super Typhoon Bavi.

Frequently Asked Question:

- My weatherhead and/or electrical components (meter box, service entrance conduit & cable, riser) are damaged. What should I do? These components are the customer's responsibility.
 1. The account holder or an authorized representative must visit any GPA Customer Service lobby to request a work clearance. A GPA representative will then issue the work clearance along with a GPA Electrical Inspection Report form.
 2. A GPA crew will schedule the removal of the service line and meter. **Once these are removed, the customer may hire a licensed master electrician or a licensed electrician to carry out the necessary repairs. A list of licensed professionals is available on the Guam Contractors License Board website at <http://clb.guam.gov/index.php/contractors-listing/>.*
 3. Once the repairs are completed, the licensed master electrician or electrician must print their name, sign, and include their license number on the GPA Electrical Inspection Report form. The customer must then take the inspection report to the Department of Public Works for approval. Please contact GPA Customer Service at (671) 647-5787/88/89 or email customersfirst@gpagwa.com, for more information.
 4. Keep the original signed Electrical Inspection Report form. Contact GPA Customer Service at (671) 647-5787/88/89, email customersfirst@gpagwa.com, or send a direct message to the GPA Facebook page to notify a representative that the work has been completed.
 5. The customer will be notified once the meter installation and service line reconnection have been scheduled. The customer must present the Electrical Inspection Report to the GPA crew upon their arrival. **Please note that scheduling could be delayed as GPA continues to repair the island-wide power system.*

GPA will make every effort to have power restored as quickly as possible to our customers.

GPA Locations & Hours

Fadian Customer Service Center & Main Office

Gloria B. Nelson Public Service Building 688 Route 15 Fadian, Mangilao, Guam

Monday-Friday 7:00 a.m. – 5:00 p.m.

Closed on Weekends & Holidays

Hagåtña Customer Service Lobby

Julale Shopping Center Ste 103,

424 West O'Brien Drive, Hagåtña, Guam

Monday-Friday 8:00 a.m. - 5:00 p.m.

Closed on Weekends & Holidays

GPWA Upper Tumon Lobby

578 North Marine Corps Drive, Tamuning, Guam

Monday-Friday 7:30 a.m. - 6:00 p.m.

Saturday 8:00 a.m. - 12:00 p.m.

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To get the most up-to-date information, please visit our website at www.guampowerauthority.com and click on our [Super Typhoon Bavi Updates](#) banner on our homepage or follow our official social media pages:

Facebook: <https://www.facebook.com/GuamPowerAuthority>

Instagram: <https://instagram.com/guampowerauthority>



Notice for Weatherhead Repairs

SPECIFIC FOR
SUPER TYPHOON BAVI RECOVERY

What do I do?



The weatherhead – where the overhead power line or service drop connects to your home or building – is owned by the customer.

Here are steps you can take when your weatherhead is damaged.

1

The account holder or an authorized representative must visit any GPA Customer Service lobby to request a work clearance. A GPA representative will then issue the work clearance along with a GPA Electrical Inspection Report form.

WEATHERHEAD

SERVICE LINE

GPA point of connection



2

A GPA crew will schedule the removal of the service line and meter. *Once these are removed, the customer may hire a licensed master electrician or a licensed electrician to carry out the necessary repairs. A list of licensed professionals is available on the Guam Contractors License Board website at <http://clb.guam.gov/index.php/contractors-listing/>.

METER



3

Once the repairs are completed, the licensed master electrician or electrician must print their name, sign, and include their license number on the GPA Electrical Inspection Report form. The customer must then take the inspection report to the Department of Public Works for approval.



4

Keep the original signed Electrical Inspection Report form. **Contact GPA Customer Service at (671) 647-5787/88/89, email customersfirst@gpagwa.com, or send a direct message to the GPA Facebook page** to notify a representative that the work has been completed.

5

The customer will be notified once the meter installation and service line reconnection have been scheduled. The customer must present the Electrical Inspection Report to the GPA crew upon their arrival.

**Please note that scheduling could be delayed as GPA continues to repair the island-wide power system.*

