



GUAM POWER AUTHORITY JOB ANNOUNCEMENT

IN-HOUSE announcement to establish a list for the position of:		
Position Title: Network Systems Technician I (02.699)		Announcement Number: 2026-050
Grade: I	<u>MINIMUM</u> Step 04 / Sub-Step D \$62,460.00	<u>MAXIMUM</u> Step 05 / Sub-Step D \$64,997.09
Opening Date: 8/4/2026 Promotion: * * Salaries beyond the maximum range will be allocated in accordance with promotional guidelines.		
Department/Division Engineering & Technical Services/ Information Technology		Closing Date: 8/17/2026

MINIMUM EXPERIENCE AND TRAINING:

- A) Two (2) years of experience in network operating systems, server administration, system maintenance, troubleshooting, or related information technology work; or
- B) Any equivalent combination of experience and training which provides the required knowledge, abilities and skills.

NATURE OF WORK IN THIS CLASS:

This is semi-skilled technical work involving the support, maintenance, and analysis of networked computer systems, communications equipment, and related technology infrastructure. Employees in this class assist with system monitoring, data collection, and technical analysis to support the installation, configuration, maintenance, and testing of computer hardware, software, servers and other network system devices. Employees work under supervision while learning established technical procedures, developing diagnostic skills, and gaining proficiency for more complex assignments.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of the basic principles, practices, methods, techniques, tools, and test equipment used in the installation, maintenance, repair, and support of network infrastructure, computer systems, and related equipment. Knowledge of standard troubleshooting methods used to diagnose hardware, software, printer, communication, and network connectivity problems. Knowledge of basic cybersecurity concepts, including password security, antivirus protection, user access controls, and safe computing practices. Ability to analyze, install, configure, and maintain the operations of network systems, servers, desktop computers, and peripheral devices. Ability to analyze and troubleshoot complex computer system and network issues, identify the reasons for network and network device problems, failures and malfunctions and apply established solutions while appropriately escalating more complex matters. Ability to use diagnostic tools, testing devices, manuals, and technical documentation in the performance of assigned work. Ability to work collaboratively with colleagues, departments, and the public in a professional and effective manner.

Ability to understand and follow oral and written instructions.

ILLUSTRATIVE EXAMPLES OF WORK: *(Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)*

Assists in collecting, organizing, and reviewing system and network data to support performance monitoring, identify trends, and prepare reports for operational review and decision-making. Provides support in setting up, installing, and configuring desktop computers, laptops, printers, telephones, mobile devices, servers, and network connections, including basic cabling, wiring, and peripheral equipment. Assists with the installation, relocation, and testing of network hardware such as routers, switches, wireless access points, modems, and related communications equipment under established procedures and supervision. Troubleshoots routine hardware, software, connectivity, and user access issues; performs preventative maintenance and coordinates escalations for more complex technical problems when necessary. Performs routine system, server, and database backups; assists in verifying backup completion and follows established procedures for storing, safeguarding, and rotating backup media. Conducts minor repairs and replacements on computer systems, printers, phones, scanners, and related devices; coordinates with vendors or service providers for warranty claims, parts, or on-site support as required. Assists information technology staff in evaluating, testing, and implementing hardware upgrades, software updates, patches, and other system enhancements designed to improve performance and reliability. Monitors computer systems, networks, and applications to identify outages, errors, capacity concerns, or performance issues; documents findings, analyzes basic trends, and escalates concerns as appropriate. Provides end-user technical support by responding to service requests, assisting with passwords and account access, preparing documentation, and delivering basic training on system functions, reporting tools, and access procedures. Keeps current with information technology trends, hardware developments, and technical procedures through assigned training, manuals, and professional reading. Performs other related duties as required.

HIGH SCHOOL DIPLOMA/ Skills Assessment Certificate – Pursuant to Public Law 26-87 (effective May 17, 2002) and as amended by P.L. 31-254 All new employment in the service of the government of Guam shall have, as a reasonable measure of job performance, the minimum requirement of a high school diploma or a successful completion of a General Education Development (GED) test or any equivalent of a general education high school program, from a recognized, accredited or certified vocational technical institution, in a specialized field required for the job. For entry level positions a formal nationally recognized foundational skills assessment shall be required for consideration for employment.

PROHIBITION AGAINST SEX OFFENDERS: Pursuant to P.L. No. 28-98, “No person convicted of a sex offense under the provisions of Chapter 25 of Title 9 GCA, or an offense as defined in Article 2 of Chapter 28, Title 9 GCA in Guam, or an offense in any jurisdiction which includes, at a minimum, all of the elements of said offenses, or who is listed on the Sex Offender Registry shall work in any agency or instrumentality of the Government of Guam”.

EVALUATION METHOD:

A written test maybe required. When a written test is not required, applicants will be rated on a scale between 70.00 and 100 percent on the basis of their training, education and experience in relation to the minimum requirements of the positions.

INTERVIEWING PROCEDURE/INTERVIEW CONTACT:

Applicants certified for interview based on GPA Eligibility List will receive a **Notification of Certification and Interview Schedule**, Form #HR-NOC-01 via USPS mailing to their last known address. All applicants must contact the Human Resources Division to confirm their scheduled date and time of interview. For rescheduling of interview applicants must contact the Human Resources Division 2 days prior to date of scheduled interview. Applicants are responsible to update personal contact information to the GPA Human Resources Division at gpahr@gpagwa.com as necessary.

Interviews for all certified, eligible candidates, whether in-person, virtual, or telephonic, will be held by the General Manager or his designee(s). **Individuals with disabilities requiring special accommodations must submit their request to the GPA Human Resources Division at gpahr@gpagwa.com or (671) 648-3130 no later than 2 business days prior to the scheduled interview date.** In accordance with Personnel Rules and Regulations Section 4.A.3.11, the General Manager, at his discretion, may schedule a selection interview immediately after the establishment of an eligibility list for the position. Applicants who are pending submission of supporting documents at the time the selection interview is scheduled will not be considered for certification purposes.

DISABILITY PREFERENCE:

Applicants wishing to claim Disability Preference should submit a Government of Guam Disability Certification form, certified by the Director of Public Health & Social Services.

VETERANS PREFERENCE:

Applicants claiming veteran preference are required to provide a copy of their DD-214 (Military discharge form, Member 4 copy). Those claiming Compensable Disability are required to provide a copy of a letter from the Veterans Administration.

EDUCATION:

Applicants claiming degrees or credit hours are required to submit official or verified copies of transcripts or high school diploma or GED certification.

HOW AND WHERE TO APPLY:

Interested applicants may call or visit the Human Resources Division at the Gloria B. Nelson Public Service Building at Route 15 Fadian, Mangilao, (671) 648-3130 between 8:00 a.m. and 5:00 p.m., Monday to Friday, excluding holidays, for additional information and to receive an application for employment (Form A). You may also visit <http://www.guampowerauthority.com/how-do-i/find-job-openings> to view current openings and download the GPA Employment Application. You may submit your application in person, through facsimile (671) 648-3160, or e-mail to gpahr@gpagwa.com. *NOTE: All applications MUST be received by the Human Resources office during regular business hours on or before the closing date of the job announcement irrespective of the form of transmission.

DRUG TESTING:

As approved by Board of Directors effective May 30, 1995, **all applicants tentatively selected for this position will be required to submit to urinalysis to screen for illegal drug use prior to appointment.**

IMPORTANT INFORMATION:

Public Law 99-603 (8 USC Section 1324A) requires the Government of Guam to verify the identity and work eligibility to all newly hired employees. All new employees shall be required to provide proof of identity and work eligibility to work in the United States. The Government of Guam is required to comply with this law on a non-discriminatory basis.

If you are hired to fill a position in the Government of Guam, you will be required to present valid documents that will establish your identity and work eligibility.

FOR FURTHER INFORMATION:

Call us at (671) 648-3130, e-mail us at gpahr@gpagwa.com or visit our office.

APPROVED BY:



**JOHN M. BENAVENTE, P.E.
GENERAL MANAGER**

“The Guam Power Authority is an Equal Opportunity Employer”

P.O. Box 2977, Hagatna, Guam 96932 Telephone No.: (671) 648-3130 Fax No.: (671) 648-3160 or
www.guampowerauthority.com



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